



## 2021 FREE CLASSES! JOIN US!

### JANUARY:

- **LinkedIn for Beginners** | Thurs, Jan 28 @ 4:00pm
- **Zoom, Part 2: Hosting Meetings** | Thurs, Jan 28 @ 5:30pm
- **Twitter for Beginners** | Fri, Jan 29 @ 3:00p
- **Snapchat for Beginners** | Fri, Jan 29 @ 4:00pm

### FEBRUARY:

- **Google Classroom: Understanding How it Works** | Thurs, Feb 18 @ 3:00pm
- **Instagram for Beginners** | Thurs, Feb 18 @ 4:30pm
- **Canva 101: Graphic Design & Presentations** | Thurs, Feb 25 @ 4:00pm
- **Cybersecurity: Protecting Yourself Online** | Fri, Feb 26 @ 3:00pm

*Teeniors® are tech-savvy teens and young adults who help seniors through one-on-one, personalized coaching. Whether you have a smartphone, tablet or computer - our goal is to empower you to connect with your loved ones and engage with the world through technology, while also providing paid, meaningful jobs to youth. Established in 2015 after competing at a women's entrepreneurial event, we created our non-profit arm in 2017 to support the countless hours of free coaching we provide to seniors who can't afford to pay. Visit us at our website, social media or contact us via email at [teeniors@gmail.com](mailto:teeniors@gmail.com).*

*You can also reach out directly to speak to a live person at [\(505\) 600-1297](tel:5056001297).*

*Thank you for being a part of our Teeniors community!*

Let us know how we c

### **#ShopSmall in 2021**

Remember that supporting your local businesses and non-profits carries a far greater impact in your community than shopping at Walmart or Amazon. Even without spending money, you can support your favorite local shops through social media by liking / commenting / sharing their posts online. We all value your business and your dollars support families right here in your community.

## NOTE: PNM Warns Seniors of Scams

Ever been threatened with a power shut-off from someone claiming to be with PNM? You're not alone. Since Covid began, PNM has received thousands of reports of [scam activity](#) every month from customers claiming that a scammer called and threatened them with immediately shutting off their power, unless they paid their bill with a prepaid card over the phone. Here are some ways to identify a scam:

### IT IS A SCAM IF:

- The caller demands payment by wire, gift card, or pre-paid debit card
- The caller threatens to disconnect your power immediately
- Calls on a holiday, weekends, after working hours

### WHAT TO DO IF YOU SUSPECT A SCAM CALL:

- **Never** take the callers words as truth. Verify all claims yourself using the info printed on your bill
- **Never** give banking info over the phone, unless YOU initiated the call to a known legitimate business number
- **Hang up.** Check the date and time (scammers typically call on holidays, weekends, after hours)
- **Call PNM** directly at 888-DIAL-PNM (888-342-5766) to verify the call and/or report the scam.
- [File a complaint with the FBI Internet Crime Complaint Center](#)

Stay safe and be vigilant against scams. If you are a PNM customer and are having trouble paying your electric bill, contact 888-342-5766 or visit [PNM.com/help](#) for financial assistance.



# Beware Phone Scams

We continue to get reports that phone scammers are calling customers trying to get money. Here are a few things to keep in mind:

- Scammer claiming you are behind on your PNM bill?** Text PNM by sending #BAL to 78766 to get your account balance.
- If you are asked to purchase pre-paid gift cards,** it is a scam.
- Check your bill.** If you have *not* received a bold disconnect notice on page 1, it's a scam.
- If you are ever uncertain whether a caller is from PNM,** hang up and initiate the call yourself by calling PNM at 1-888-DIAL-PNM (1-888-342-5766).

**PNM**